## Vale of Neath Practice (W98046)



6,147

**↓** -292 (6,439)

Total number of calls to surgery:



3,778

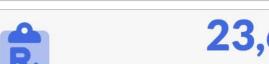
√ -339 (4,117)

Number of calls answered within two minutes:



Number of calls abandoned:

**120** (471)



23,633

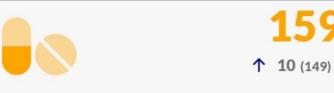
**↓** -3,113 (26,746)

Items issued via prescription:

465

**↓** -94 (559)

Med3s Issued:



**-46** (463)

Administrative Communications Issued (letters/emails):



Referrals Made:

√ -33 (38)

Text Messages Sent and Received:



**↑** 70 (1,429)

Total digital requests submitted to practice:



6,588

**↓** -269 (6,857)

Appointments - Seen:



202 (3.1%) √ -9 (211)

Appointments - DNA:

Appointments - Total: